| Bil | Nama dan No rujukan surat dari BSM  | Tarikh dokumen diterima dari BSM (Ditandatangani oleh Ketua Cawangan) | Jumlah permohonan | Tarikh dokumen dihantar ke BSM  | Jumlah hari urusan selesai  | *CAR* |
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| % Permohonan selesai diurus dalam tempoh 10 hari bekerja | : | 0 x 1000 | = |  **0 %** (Standard 100%) |